

PATRICIA A. BATEMON

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Shorewood, WI 53211

~ Nonprofit Management ~

Program Development & Management . . . Training . . . Operations Management

Results-focused professional with 20+ years of nonprofit experience in diverse leadership and programmatic roles across domestic violence, AODA, housing, disabilities, family, aging, and other service areas. Uniquely powerful understanding of how to transform best practices and research into optimum service planning, operations, and outcomes tracking. Highly skilled at forging and managing community and government (local, state, federal) agency partnerships. Highly accomplished in developing and leading program operations, conducting community outreach, and facilitating trainings. Holistic management approach. M.S. in Organizational Leadership and Quality. Proficient in Microsoft Word, Excel, PowerPoint, and Publisher; SPSS; Lotus Approach; and various database / analysis programs.

Career Highlights Include:

- Making significant program development and evaluation contributions across multi-partner community collaborations that supported sustained funding streams of multi-million dollar federal grants over a variety of service areas.
- Designing and implementing program changes that increased self-sufficiency of domestic abuse shelter residents as manager of several key resource programs of Sojourner Family Peace Center.
- Starting up a leadership training organization that was unique in fostering effective mentoring relationships between community leaders and economically-challenged individuals.

Additional Leadership Strengths in:

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| ✓ Client Advocacy & Cultural Diversity | ✓ Community-Based Collaborative Projects | ✓ Program Design & Evaluation |
| ✓ Nonprofit Program Administration | ✓ Budget Development & Oversight | ✓ Educational Programming |
| ✓ Adult Education/Coaching | ✓ Grant Writing | ✓ Report Writing & Presentations |

"I am extremely impressed with Pat's ability to cultivate and maintain relationships with local and state partners . . . Pat is strategic, articulate, and consistently professional. She embodies excellent leadership skills in her abilities to market, manage, and present project objectives and results."

– Jonette N. Arms, Interim Director of Milwaukee County Department on Aging

PROFESSIONAL EXPERIENCE

MILWAUKEE COUNTY DEPARTMENT ON AGING – MILWAUKEE, WI 2015 – Current

Program Coordinator – Senior Centers

Manage 1.8M in contracts to community-based organizations providing services to the 100,000+ older adults in Milwaukee County - including culturally/ethnic specific programming.

- Provides full contract oversight, monitor use and quality of services, provide technical assistance, coaching and fiscal oversight.
- Serve as a community liaison to build upon and enrich program areas and conduct presentations to State groups, elected officials and commissioners.
- Responsible for the development, coordination and oversight of new program initiatives in collaboration with community partners.
- Develop policy and programs changes to meet local, State and Federal regulations.

WISCONSIN INSTITUTE FOR HEALTHY AGING – Madison, WI

2011 – Present

Study Coordinator – Milwaukee County

Manage complex multi-agency collaboration and comprehensive community outreach to support / implement a \$10M federal community-based participatory research study designed to create innovative technology tools to help older adults stay independent, active, and engaged.

- Recruit participants, facilitate training sessions, and create marketing collateral.
- Manage meeting coordination and support 15-member Milwaukee County Advisory Committee comprised of community and government agency partnership leaders.
- Serve as study's local subject matter expert and as liaison between the federal program and 10+ nonprofit organizations.
- Represent Milwaukee County Department on Aging at UW-Madison State Steering Committee meetings.

MILWAUKEE COUNTY – DISABILITIES SERVICES DIVISION – Milwaukee, WI

2010 – 2011

Independent Consultant

Provided consultative direction to a four-agency collaborative in sharing best practices and standardizing a framework, staff protocols, and training to improve service provision for domestic violence victims with disabilities. Projected to impact 100+ staff.

- Acted as liaison among the division, Sojourner Family Peace Center, Independence First, and City of Milwaukee in administering grant authorized through the Department of Justice.
- Provided technical program development assistance to a separate start-up nonprofit organization (Protecting Innocent Children, Inc.) unique in leveraging faith-based partnerships to support sexual abuse advocacy services.

PLANNING COUNCIL IMPACT INC. (Formerly Planning Council Health & Human Services, Inc.) – Milwaukee, WI 2002 – 2009;

Senior Program Evaluator / Researcher (2006 – 2009)

1994 – 1998

Associate Program Evaluator / Researcher (2002 – 2006)**Assistant Program Evaluator / Researcher** (1994 – 1998)

Acquired progressively increasing leadership responsibilities in designing, developing, and implementing program research and evaluation projects across a broad range of human service issues in southeast Wisconsin community-based programs. Summarized qualitative / quantitative findings in written reports and oral presentations. Directed work of 2 data support staff. Provided consultation services to numerous projects.

- As Lead Researcher evaluating the Milwaukee Fatherhood Initiative, developed budget, led planning, devised timeline, and determined research methods to analyze program's efficacy in engaging absentee fathers; involved collaboration of 25+ nonprofits and government agencies; impacted 500+ participants. Developed membership funding model.
- As project team member, helped design and implement evaluation model for the Healthier Wisconsin Partnership Program, a multi-million dollar endowment managed by the Medical College of Wisconsin. Resulted in standardized policies, procedures, and methods for grant dispersion and use.
- Managed 2 multi-collaborative evaluations of innovative programs designed to improve early childhood education and quality of childcare provision for children in the City of Milwaukee. Results led to supplementary funding for implementing service improvements.
- Evaluated City of Milwaukee Housing Authority – Hope VI Project, assessing support services for subsidized housing residents. Resulting report sustained HUD grant funding.
- Made significant contributions to several evaluation and outcome projects (federal and state funded) that provided AODA services in Milwaukee County. Supervised 3 study interviewers / data entry staff.

SOJOURNER FAMILY PEACE CENTER, INC. (Formerly Sojourner Truth House, Inc.) – Milwaukee, WI

2000 – 2002

Belle Resource Center Manager

Managed all operations of the Resource Center, including support group, after-school tutoring for children, housing assistance for the homeless, and job readiness training programs. Directed, supervised, and developed 5 staff; trained and managed 20+ volunteers. Administered \$250K annual budget. Handled HUD grant reapplication, data collection, and outcomes tracking and reporting.

- Broadened job readiness training program to incorporate a stronger life-skills focus and offer more socio-economic resources; resulted in improved participation and employment rates.
- Secured cosmetology school scholarships, which also supported stronger employment rates.
- Returned to Sojourner in 2000 after having worked earlier in support staff capacity for 5 years responding to domestic violence hotline calls, conducting intakes, and providing emergency shelter counseling.

THE ISELY GROUP LLC – Milwaukee, WI

1998 – 2000

Business Manager / Leadership Consultant / Training Facilitator

Co-founded and co-established business operations and adult education curriculum for transformational leadership group trainings and individual coaching to corporate and nonprofit organizations. Developed proposals and managed fiscal operations.

- Organized, managed, and co-facilitated 3-day leadership training courses for groups of up to 20.
- High profile clients included MPS educational leaders, several prominent Milwaukee politicians, numerous City of Milwaukee managers and staff, and executive staff from several non-profits.

EDUCATION

M.S., Organizational Leadership & Quality: Marian University – Fond du Lac, WI

2006

B.S., Social Welfare: University of Wisconsin – Milwaukee

1992